



ERASMUS INTENSIVE PROGRAMME

STREET LIFE: SOCIAL WORK & HOMELESSNESS

17th to 28th March 2007 in Nyíregyháza/Hungary

Partner Universities:

1. FH Campus Wien (A)
2. G.S. Ohm-Fachhochschule Nürnberg (D)
3. University of Debrecen (HU)
4. University of Technology Kaunas (LT)
5. Hogeschool de Horst Amersfoort (NL)
6. University of Trnava (SK)
7. Hacettepe University of Ankara (TK)

Co-ordinator: Dr. Brigitta Zierer (FH Campus Wien, Austria)



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STREET LIFE: SOCIAL WORK AND HOMELESSNESS
17th to 28th March 2007 in Nyíregyháza/Hungary**

Hotel: MPKKI Park Szálloda 4431 Nyíregyháza, Sóstófürdő Tölgyes u. 68.
Tel: 00-36-42-501-360; Fax: 00-36-42-501-366
Email: szalloda@mpkitk.hu
Homepage: www.sostoparkhotel.hu

Laszlo Pattyan: plaszlo@de-efk.hu
00 - 36 - 30 - 567 - 2844

PROVISIONAL PROGRAMME

Saturday, 17th March 2007

Arrival of all participants

19.30 Joint Dinner in the hotel (*invitation*)

Sunday, 18th March 2007

9.30-12.00 Guided city walk in Nyíregyháza

14.30 (Hotel) START of the Intensive Programme:

- Welcome, programme introduction (Laszlo Pattyan, Brigitta Zierer)
- Group formation
- Short presentation of the 7 different study programmes of each university (by each facilitator)

15.15 Documentation film "Fit for the street" – Utcaképes (about homeless families living on the street in Budapest – in Hungarian language and English underlines)

16.15 Coffee break

16.45-17.30 Discussion about the film

17.30 Joint international buffet – "to taste the spirit of every country" (organized by the participants of each country who bring typical food of the own country with them – not much, not expensive)

Evening: 1st facilitators meeting



Monday, 19th March 2007

with translation into Hungarian
(especially for local professionals)
Translation: Ágnes Tilki

9.00 Welcome, introduction:

- **Welcome addresses on behalf of Dr. Zsolt Lukacsko** (Dean of the University of Debrecen/Health College Faculty); **Dr. Brigitta Zierer** (IP-coordinator), **Dr. Gergely Fabian** (Deputy Dean of Sciences), **Dr. György Vereb** (International Office, University of Debrecen)

9.30 Lectures: (Moderation: Brigitta Zierer)

Boróka Fehér, social worker, **BMSZKI** (Budapest Metodological Centre of Social Policy and its Institutions): “**The European and Hungarian perspective of Homelessness**”

Peter Bakos, social worker, **ReFoMix KHT**, The Hungarian representative of **FEANTSA**: “**The FEANTSA - activities in Hungary**”

10.45 Coffee break

11.15 Marta Marothy (social worker, Director of the Foundation for Homelessness - Hajléktalanokért Közalapítvány): “**Services for homeless people in Hungary**”

12.00 - 13.30 Lunch (invitation)

14.00-16.00 Student’s presentations (each 40-50 minutes, 10 minutes for discussion)

- **Homelessness in AUSTRIA**
- **Homelessness in GERMANY**

16.00 - 18.00

Sightseeing bus-tour (guided by the Mayor of the Local Government Nyíregyháza - Mrs. Csabai Lászlóné)

18.00 Reception in the Townhall of Nyíregyháza (Madam Mayor Csabai Lászlóné)
4400 Nyíregyháza, Kossuth tér 1.
Tel: 36 - 42 - 524 - 524
(formal dress please)



Tuesday, 20th March 2007

*also for students and local professionals
without translation*

Moderation: Brigitta Zierer IP - coordinator

9.00-11.00 Student's presentations (each 40-50 minutes, 10 minutes for discussion)

- Homelessness in HUNGARY
- Homelessness in LITHUANIA

11.00 - 11.30 Coffee break

11.30-12.30 Student's presentations (each 40-50 minutes, 10 minutes for discussion)

- Homelessness in THE NETHERLANDS

Lunch (12.30 - 13.30)

14.00-16.00 Student's presentations (each 40-50 minutes, 10 minutes for discussion)

- Homelessness in SLOVAKIA
- Homelessness in TURKEY

16.00-17.00 Facilitators meeting

Evening: Social event (organised by the Hungarian students)

Wednesday, 21th March 2007

9.00-10.30 Group work (in original country groups)

“What did you get/keep from the lectures and presentations? What was remarkable to you (from the lectures and presentations? What will you ask in your mixed country groups? What is worrying/affecting you? In general: what means this to me/our country?”

10.30-11.00 Coffee break

11.00-12.30 Group work (first time in one of the 7 mixed country groups) – Group formation, introduction, start to work on part B (= part A from the foreign perspective)

Lunch (12.30 - 14.00)



14.00-16.30 continuing to work on part B and preparing the presentation about part B (in mixed country groups)

16.00 - 17.00 Facilitators Meeting

Thursday, 22nd March 2007

9.00 - 10.30 Plenary: 5 student's presentations of the results of the group work of part B and discussion

10.30-11.00 Coffee break

11.00 - 11.30 Plenary: 2 student's presentations of the results of the group work of part B and discussion

11.30-12.15 Introduction, information and group formation for the agency visits in Nyíregyháza and the trip to Budapest

12.15 - 13.00 small lunch

13.00-16.00

Agency visits in Nyíregyháza (5 groups, 10-12 persons in each group)

- 1) Periféria Assotiation (4400 Nyíregyháza, Eötvös street 1. tel: 36 - 42 - 504 - 618)
www.periferiaegyesulet.hu
(Street work, Dispatcer service)
- 2) Oltalom Homeless - Care Service (4400 Nyíregyháza, Bokréta u. 22/A)
tel: 36 - 419 - 786 (Night Shelter)
- 3) Oltalom Homeless - Care Service (4400 Nyíregyháza, Árpád u. 41/B)
tel: 36 - 314 - 913 (Day Center)
- 4) Oltalom Homeless - Care Service (4400 Nyíregyháza, Csillag u. 4-6.
tel: 36 - 461 - 160 (Transational house for families)
- 5) "Rented House" and Housing projects for homeless people in Nyíregyháza
(4400 Nyíregyháza, Tokaji str. 3. tel: 36 - 42 - 433 - 412)
(Rented house, supported by the Local Government)
(Housing project hold by the Oltalom and the Periféria)

17.00 Departure for the trip to Budapest (by bus) from the Hotel



approx. **21.00** Arrival in Budapest in one of the Hotels:

- **BMSZKI Hotel** (Budapest XIII. District, Dózsa str. 152.) tel: 36-1-238-9501
www.bmszki.hu (for 24 people)
- **Hotel Flandria** (Budapest XIII. District, Szegedi str. 27.) tel: 36 - 1 - 350-3181
www.hotelflandria.hu (for 36 people)

Friday, 23rd March 2007

BUDAPEST (travel by public transport – 2 stations by metro 3 blue line **M**) (from the station Dózsa György utca to Arany János utca)

10.00 Poverty, homelessness and the state responsibility

- **Welcome address by Forgó Györgyné** (Government secretary in Social policy, Ministry of Social and Labour Affairs)
- **Prof. Dr. Zsuzsa Ferge** sociologist (The president of the Alliance for Social Professionals): “**The Role of the welfare state. Dilemmas in Europe** (Lecture and discussion)
- **Miklos Vecsei**, social worker (Professional Consultant for the Minister of Homeless Policy): “**Governmental Strategies against homelessness in Hungary**” (Lecture and discussion)

Lunch (12.30 - 13.30)

BMSZKI (Budapest XIII. District, Dózsa str. 152.) tel: 36-1-238-9501

14.00-14.30 Information and group formation for agency visits in Budapest (Agency visits start from here)

14.30 - 19.00 Agency visits (by public transport, with local professionals)

- 1) **BMSZKI** (Budapest XIII. district, Dózsa str. 152.) tel: 36-1-238-9501 (15 persons max.)
- 2) **Charity of Malta** (Budapest, I. district, Fő u. 41.) tel: 36 - 1 - 201 - 8517 (15 persons max)
- 3) **Shelter Foundation** (Budapest VIII. district, Baross str. 41.) tel: 36 - 1 - 266 - 1901 (13 persons max)
- 4) **Oltalom Charity Assotiation** (Budapest VIII. District, Dankó str. 9.) tel: 36 - 1 - 210 - 5400/143 (15 persons max)

19.00 Joint dinner (Meeting with ELTE professors and students)

Hotel Flandria (Budapest XIII. District, Szegedi str. 27.)

tel: 36 - 1 - 350-3181 (for 60 people) www.hotelflandria.hu (price: € 8,-)



Saturday, 24th March 2007

10.00 - 14.00 Field studies: “Open up your eyes for homelessness in Budapest”:
field studies, taking fotos about homelessness in Budapest
(guided by the students of ELTE)

14.00-16.00 BMSZKI (Budapest XIII. district, Dózsa str. 152.) tel: 36-1-238-9501 –
Lectures and discussion

- **Martha Maroti** (Social worker and Director of the Foundation for the Homeless, Methodological Centre - Hajléktalanokért Közalapítvány); **“Activities of the Foundation for the Homeless (Hajléktalanokért Közalapítvány)”**
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- **Pataki Gergely** (Social worker the Foundation for the Homeless, Methodological Centre - Hajléktalanokért Közalapítvány): **“The Winter crisis projects in Hungary”**
- **Judit Sebő** (volunteer from UtcaEmbere): **“Active citizenship and homelessness”**
(Introduction of “Men of The Street” informal organisation)

Early evening: bus trip back to Nyíregyháza
(Dinner in a restaurant somewhere on the way back)

Sunday, 25th March 2007

10.00-11.30 Plenary: Reports from the agency visits in a) Nyíregyháza and b) Budapest and c) discussion about the lectures in Budapest (international level)

11.30 - 12.00 Coffee break

12.00-13.30 Discussion in the own country groups: What did we get especially from the agency visits in Nyíregyháza and Budapest and the lectures in Budapest? What are international trends? What does this mean to social work in our country?...

14.00 Free time

- ... for a visit in the Bereg area (bus tour)
- ... for a Wellness programme in Sóstó (closed to the Hotel)



Monday, 26th March 2007

9.00-10.30 Start to work on part D of the case study (in the 7 mixed country groups)

10.30 - 11.00 Coffee break

11.00-12.30 Working on part D of the case study (7 mixed country groups), preparing the results for the presentation

12.30 - 13.30 Lunch

14.00-16.00 Working on part D of the case study (7 mixed country groups), preparing the results for the presentation

16.00 facilitators meeting

Tuesday, 27th March 2007

9.00 - 11.00 Plenary: 7 Student's Presentations of the results of part D (from the mixed country groups) and discussion

11.00 - 13.00 Coffee break

11.30 -12.30 Going back to the original country group, preparing questions and comments on a flipchart for the 6 other groups for the bazar in the afternoon – focused on the questions:

- What is different/similar to/from our own country?
- What would we like to take as a model of “good practice” from whom and why?
- What would we try to avoid in our country and why?

12.30 - 13.30 Lunch

13.30 - 14.15 THE BAZAR (1) : 4 persons of 1 country have a look to the Bazar of the other 6 groups and take individual notes on it; the 4 other persons stay at their own Bazar

13.30 - 14.15 THE BAZAR (2) : the 4 other persons of 1 country have a look to the Bazar of the other 6 groups and take individual notes on it; the 4 other persons stay at their own Bazar

15.00-16.00 Final evaluation: a) by an evaluation sheet and b) an oral discussion

16.30 Start to go to the Tokaj wine region (by bus) – joint dinner, tasting wine

Wednesday, 28th March 2007

Departure day ☺



Brigitta Zierer (IP-coordinator in co-operation with all facilitators)

CASE STUDY – part A (for the students' presentation and handouts)

Janos (45 years)

Background information:

Janos was an agricultural worker living with his parents in law. Ten years ago he and his family (wife and 2 children) went to the city to find work. He had a cousin who helped him find a job as a construction worker.

He and his family lived in a small apartment in that city. After several years he had an accident at work and was no longer able to keep his job. He could not find another job. Financial problems as well as problems within the family began. He was increasingly abusing alcohol. After frequent disputes about money and alcohol his wife and the two children went back to the village where his parents in law have a house.

Janos looked for a small room in the city. He borrowed money from his cousin to pay the rent. His cousin was criticising him, because he was active and noisy during the night, but slept during the day.

Present situation:

Janos is living separated from his two children (teenagers); his wife has custody of them. They live in the small house of her parents in a village (where he had also lived before). He has not seen his family for a year.

Three months ago he was evicted from his small room. He has been getting increasingly into conflict with the police.

A social worker meets him in the waiting hall of the railway station in the city.

General questions concerning Part A:

0. Facts, data and figures about your country (e.g. inhabitants, political parties, current government, role of religions, unemployment rate, poverty rate, main recent social problems).
1. How do you define “home”, “housing”, “houselessness”, “homelessness”? What are indicators therefore? (according to which source)
2. Who in your country is mostly affected by “homelessness”? (gender-specific data, children, young people, elderly persons etc.) Why? (main reasons)
3. Is homelessness in the present situation a growing social problem? Why (not)?
4. Which legal framework and laws are regulating important issues of homeless persons? (e.g. concerning the right to live in the open space or public sphere, the right to begging, the right to use public areas)
5. Explain the social assistance system of your country. (Who is entitled to get benefits? Which other persons do not get any financial support from the state/province/community?)



6. What are gender aspects of homelessness? How is gender represented in this case study?
7. Who is, in which regions, in your country affected most by homelessness? Why? (facts, figures, data-collection etc.)
8. In which way does your country adopt EU-regulations? How is your country described in the FEANTSA report?
9. What kind of studies/research is done in your country on homelessness? (Please, present the main results)
10. Who on the (inter)national level is in charge of setting measures and strategies against homelessness?
11. Is there a difference between bigger cities, smaller towns and rural areas when dealing with the issue “homelessness”? (Which?)
12. What is the human rights perspective for homeless people? (e.g. concerning housing, the health services, other rights)
13. What is the public opinion and the discourse in society in your country about the homeless? How do media present this topic?
14. How do “ordinary” people respond to the topic “homelessness”? Do “ordinary” people feel responsible? (the responsibility of professionals and volunteers in society, how many and which services are offered)
15. Is this case a significant example of homelessness? Why (no t)?
16. Who feels responsible for homeless people in society?

Each country group shall prepare a handout (5-8 pages) which includes important sources (in English)!

CASE STUDY – part B (IP in Hungary - 17th to 28th March 2007)

1. How could a social worker in your country (in general) get in contact with Janos?
2. With which institution, telephone help line etc. could the social worker be employed? Which organisations in the social work sector are dealing with homelessness?
3. What is the cooperation between police, local authorities, the government (Ministry of the Interior and Justice etc.), immigration offices, health and social affairs etc. like? (Is the contact regular, case-related, occasional?)
4. Are there organisations in your country which are working with a gender-specific approach? (What is it like?)
5. How does your country deal with double diagnosis (complex problems like homelessness and psychiatric problems/prostitution/addiction/delinquency etc.)
6. Which organisation/institution/service agency in your country could offer support to Janos? Do they employ social workers? Do they have volunteers? What are the tasks of different professionals (and volunteers)?
7. Do you have professional standards and methods (for social workers and other professionals) in your country for working with homeless (wo)men? Which special training do they have?



8. What are typical life situations in the case of Janos?
9. Which ethical aspects can you see in this case study?
10. Which further questions would a social worker address to Janos to prevent, promote and intervene in this case? What would/should the social worker take into account?
11. What is Janos entitled to? (Which kind of resources, support etc. could he get - from where?)
12. What did you learn/benefit working on this case study? Which further questions do you have?



PARTICIPANTS

AUSTRIA

1. **ZIERER Brigitta (Facilitator and IP-coordinator)**
2. ASCHAUER Bettina
3. KRAMER Matthias
4. LARROSA Sophia
5. MENENDEZ Paulino
6. ÖLSBECK Barbara
7. PFEIFFER Dagmar
8. SALZMANN Gerda

GERMANY

1. **WÜSTENDÖRFER Werner (Facilitator)**
2. HANTZSCHE Juliane
3. OPITZ Astrid
4. PAPIK Nicole
5. PASCHKEWITSCH Olga
6. REIMER Julia
7. SCHERMULY Julia

HUNGARY

1. **Szoboszlai Katalin (Facilitator)**
2. Ari Zita
3. Bece-Balog Péter Alpár
4. Csernai Erika
5. Pálinkás Anita
6. Rehocsin Greta
7. Schwarcz Andrea
8. Szenes Zoltán

LITHUANIA

1. **Edita Štuopytė (Facilitator)**
2. Ažuolaitė Milda
3. Bagdonaitė Ernesta
4. Chmieliauskaitė Aira
5. Jurėnaitė Donata
6. Laurinaitytė Ernesta
7. Meiliūnaitė Asta
8. Račkauskaitė Donata



THE NETHERLANDS

- 1. De Beer Marie-Louise (Facilitator)**
2. Hellen Lont
3. Grainne van Woensel
4. Lisette Piepers
5. Sabine Apeldoorn
6. Ineke Teunissen van Manen
7. Linda van den Hoven

SLOVAKIA

- 1. Jana Berešova(Facilitator)**
2. Jana Kováčová
3. Zdenka Behúnová
4. Mária Krkošková
5. Katarína Hacıjová
6. Júlia Urdzíkova
7. Jana Dobrová
8. Matúš Németh

TURKEY

- 1. ATAUZ Sevil (Facilitator)**
2. Cana Dede
3. Mirac Durman
4. Pynar Özdemir
5. Tufan Firat Goksel
6. Omer Kaygusuz
7. Vesile Arici
8. Umut Yanardag